

Client instructions for uploading/downloading to/from ArcSine's FTP site

Contact us at 530.222.7204 to receive a temporary *user name* and *password*.

Using Internet Explorer:

Enter url: www.arc-sine.com

Click on the "Contact us" button.

Click on the "FTP Site Access" button

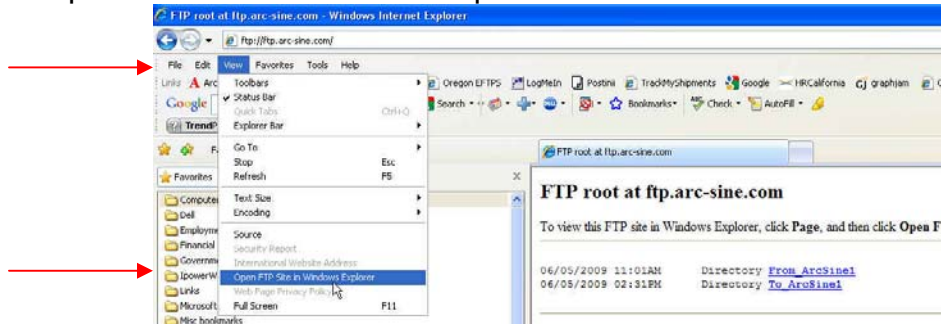
When prompted, enter

User Name: to be assigned

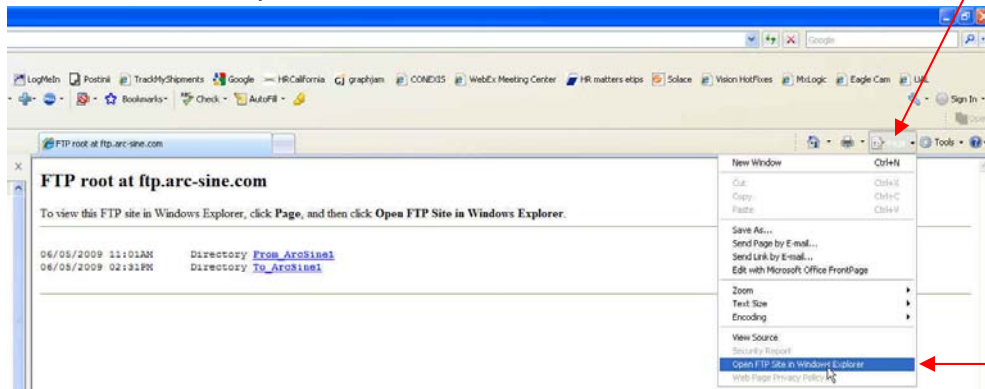
Password: to be assigned

If your screen displays "FTP root at ftp.arc-sine.com"

Click on View in the Internet Explorer menu bar, then select the option "Open FTP Site in Windows Explorer".



If your computer does not display the "View" option, click on the "Page" option in the upper-right portion of your screen, then select "Open FTP Site in Windows Explorer".



You may be prompted to enter the User Name and Password again

Two folders will be present:

To_ArcSine(#) (upload files to this folder)

From_ArcSine(#) (download file from this folder)

You can drag and drop files to/from your computer into/from these folders as required.

Contact Ryan or Scott at 222-7204 with questions or problems.

Notes:

- Please e-mail (roliver@arc-sine.com) or phone (530-222-7204) to notify us that you have uploaded files to our site, and refer to the user name that was assigned.